

SolSwitch™

Licences

Overview

All SolSwitches include the SolSwitch Basic Feature Licence. All SolSwitch 1000 models come with a licence to support up to 40 concurrent calls. SolSwitch 2000 and 4000 models do not include a concurrent call licence, unless otherwise specified in the Purchase Agreement.

SolSwitch Advanced Feature Licence: Provides the Customer with the following Advanced Features: Call Monitoring, Call Recording, CDR Report Builder, Fax-to-Email, Extension Time Report, Find-Me Follow-Me, Live Stats Report, Meet-Me Conference Bridge, Reason Codes, Queue Agent Busy Report, Queue Call Breakdown View, Queue Call Reason Report, Queue Graphs, SIP Account Report and Virtual Extensions.

SolSwitch Additional 100 Concurrent Call Licence: Provides the Customer with the ability for their system to place an additional 100 concurrent calls.

SolSwitch Database Server Licence: Provides the Customer with a separate dedicated server responsible for automatic system alarm monitoring to detect database syncing and node failure.

SolSwitch High-Availability Licence: Provides the Customer with additional redundancy to ensure their system is continuously operational for a desirably long length of time by connecting and syncing two appliances together. One system is active and the other is on stand-by. Should the active unit fail, the stand-by system instantly becomes active with no active calls being affected thereby ensuring constant connectivity.

SolSwitch Load-Balancing Licence: Provides the Customer with additional redundancy to ensure the system is never overloaded. SolSwitch Load-Balancing involves having two synced systems at separate locations. In the event that one location suffered a catastrophic accident, the other location could continue to operate and support the phone system without downtime.

SolSwitch Hospitality Licence: Provides the Customer with a dashboard which allows the front desk staff to enable/disable access to long distance, enable/disable message waiting indicator and set the next day's wake-up call time. The dashboard grants access to a specified list of IP

addresses without having to login; making it easy for the front desk to open and using right away.

SolSwitch SIP Aggregator Licence: Provides the Customer with the ability to deploy, manage and route SIP trunks and other SIP services safely, securely and with the confidence that there will be no interoperability issues.

SolSwitch SolCast Licence: Provides the Customer with the ability to broadcast pre-recorded phone messages to any number of call recipients, simultaneously (subject to the concurrent call licence). Settings such as: who to call, what days and time to call, how many times to retry are all options can be configured by the Customer.

SolSwitch Connect Licence: Provides the Customer with access to Sunwire's SolSwitch Connect desktop (Windows and Mac) and mobile (iOS and Android) application.

SolSwitch Multi-Tenant Licence: Provides the Customer with the ability to host their own tenants on their SolSwitch appliance. The Multi-Tenant Licence includes: Customer Call Reports, Toll Plan Management, Toll Reporting, Customer Management and 9-1-1 Service Provider Integration.

SolSwitch Individual Tenant Licence: Provides the Customer with the ability to host a single tenant on their SolSwitch appliance.

SolSwitch White Label Licence: Removes the Sunwire and SolSwitch branding from the SolSwitch's administrative web-portal as well as any copyright notices.